Hightstown, New Jersey, 08520

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848-448-1731

KELLY SYP

SENIOR PROGRAMMER ANALYST

PROFESSIONAL SUMMARY

Detail-oriented Senior Programmer Analyst with over a decade of experience in leveraging analytical skills to develop and manage innovative solutions for in-store and online applications. Proven ability to collaborate with global teams and ensure regulatory compliance across multiple states. Skilled in maintaining high standards of documentation and troubleshooting, while actively enhancing operational efficiency and security. Utilizes certified payment specialist knowledge and strategic problem-solving abilities to drive business growth and improve user experience.

EMPLOYMENT HISTORY

2020 - 2024

Senior Programmer Analyst - Electronic Payments, Wakefern Food Corp, Edison, NJ

- Implement innovative payment solutions in-store and online, enhancing customer experience for 325+ ShopRite stores.
- Pioneered integration of Paze payment product, streamlining online transactions and cutting merchant costs, setting new standards in payment processing.
- Collaborate with global teams, resolving technical issues efficiently.
- Deploy Pay at Cart for smart cart shopping, streamlining checkout process.
- Create documentation and test scripts, ensuring system reliability.
- Maintained SQL Server Databases
- Requirements gathering for business requirements and local regulatory compliance
- Maintain troubleshooting guide and testing plans in Excel

2017 - 2020

Senior Programmer Analyst - Point of Sale, Wakefern Food Corp, Edison, NJ

- Implemented next-gen Point of Sale System, enhancing transaction efficiency and accuracy.
- Maintained in-store Android app, ensuring seamless user experience and functionality using JAVA.
- Troubleshot in-store issues with associates, resolving problems swiftly and minimizing downtime.
- Execute version control using Git

2013 - 2017

Programmer Analyst - Mainframe, Wakefern Food Corp, Edison, NJ

- Enhanced job scheduler system, improving efficiency and reducing errors by 15%
- Administered company-wide file transfer software, ensuring secure and reliable data exchange
- Used tools including JCL, REXX, TSO, and DB2
- Maintained file transfer Linux server
- Oversaw Disaster Recovery failover testing

2010 - 2013

Associate Programmer - Web Applications, Wakefern Food Corp, Edison, NJ

- Developed an application to collect charity donations, enhancing community engagement and support.
- Created a questionnaire for legal compliance, ensuring adherence to regulations and standards.
- Managed the company-wide CMS intranet, improving internal communication and resource access.

EDUCATION

DeVry University

Bachelor of Science (BS), Computer Information Systems 2009-2011

PERSONAL PROJECTS

- Building Twitter bots using Python on a Linux server
- Game Development using Agile project planning
- Building games and websites using Javascript and React